



## REQUEST FOR PROPOSALS THIRD PARTY DATA VALIDATION SERVICES

**BID NO: 19-19078**

**Addendum No. 2  
July 8, 2019**

Questions and Responses
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1. **Question:** Please confirm whether SAWS will consider for award solutions that are not able to verify disability status or veteran status.

**Response:** *Per Addendum 1: While SAWS requests a solution that provides four data elements specified under Section I(C)(2) a-d, if a respondent is unable to propose one or more of the specific data elements, SAWS will consider the respondent's proposal. Respondent can also propose alternative data elements or alternative methods of validating data or determining the trustworthiness of the applicant and subsequently the veracity of the data the applicant provides.*

2. **Question:** Please confirm whether SAWS will consider for award solutions that are able to estimate an applicant's annual income but not verify actual income.

**Response:** *While SAWS requests a solution that provides the means to validate actual income data specified under Section I(C)(2) a-d, if a respondent is unable to propose validation of actual income data SAWS will consider the respondent's proposal should the respondent provide alternative data elements or alternative methods of validating data or determining the trustworthiness of the applicant and subsequently the veracity of the data the applicant provides.*

3. **Question:** For purposes of interpreting "Exhibit D", please confirm whether SAWS would consider the work to involve "SAWS networks" if contractor allows SAWS to access contractor's solution via an API.

**Response:** *"Exhibit D" Disclosure of Interested Parties is in accordance with Section 2252.908 of the Government Code and is an ethics law that was enacted by H.B. 1295 in 2015.*

*"Exhibit G" Security Procedures primarily pertains to security controls associated with proposed activities that would call for the respondent to directly access SAWS restricted IT resources or facilities (i.e. Infrastructure, Networks, Data, et). If the respondent's proposed solution offers access to all the respondent's proposed solution resources (i.e. data, services, features, et) through an API or otherwise, without requiring the vendor to access SAWS restricted IT resources the SAWS IT Security Architect will adjust the security requirements to the appropriate level.*

4. **Question:** Please explain what SAWS means by “perpetual licenses”, in Section 12 (“Exhibit C”- Compensation Proposal). Contractor cannot grant a perpetual license to any product or service due to potential, future changes in law.

**Response:** SAWS defines a perpetual license as follows “A perpetual software license is a type of software license that authorizes an individual to use a program indefinitely. Generally, outside of termination, a perpetual software license allows the holder to use a specific version of a given software program continually with payment of a single fee.” SAWS recognizes that respondents may have diverse pricing models (i.e. Monthly Subscription, Annual License, Per Transaction, et) and requests a price build up based on estimated monthly transactions per the instructions in Exhibit C that allows SAWS to evaluate proposed annual cost equally regardless of the respondent’s pricing model.

5. **Question:** Please confirm whether SAWS is seeking public records data, proprietary but non-consumer reporting data, consumer reporting data, or a combination of all three.

**Response:** SAWS will consider the use of any of the data listed or a combination thereof.

6. **Question:** Section I, Project Information; Letter E, Estimated Timeline states the deadline for questions is July 3 and Section III, Communication; Letter C, Technical Questions states a deadline of July 8. Please clarify if bidders can submit questions until July 8.

**Response:** Section III should state that the question deadline is July 3, 2019 and proposed date for the addendum is July 9, 2019.

7. **Question:** What is the process for data that cannot be validated through the system? What is your current and desired manual review process? Are the manual reviews part of the scope of services to be provided by the successful bidder?

**Response:** SAWS will be handling any applications that cannot be supported by the solution and as such manual review and processing is not part of the scope of services.

End of Questions and Responses

**ACKNOWLEDGEMENT BY RESPONDENT**

Each Respondent shall acknowledge receipt of this Addendum No. 2 by noting such and signing below.

This undersigned acknowledges receipt of this Addendum No. 2 and the bid proposal submitted herewith is in accordance with the information and stipulations set forth.

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Date Signature of Respondent

End of Addendum